Instructions:

Remove saved signatures and create a new one on the Adobe Sign web portal to activate timestamp.

- Log in the Adobe Sign web portal: https://documents.adobe.com/public/login
- Go to your profile settings. Click the circle on the top right, to the right of the question mark.
- Click “My Signature” on the left pane.
- Click “Clear” if there is a previously saved signature.
- Click “Create”.
- Select “Draw” or “Mobile”. “Image” signature will not work.